

# TWF Newsletter

December 2015 – January 2016

travel management  
**YOUR WAY**



ASATA

A partner of TSI

[www.twf.travel](http://www.twf.travel) | 0860 777 747





greetings from  
TWF's Director

With Christmas only a few weeks away, we here at TWF reflect on a year filled with opportunities and blessings.

2015 was filled with excitement and learning. In an ever changing industry, TWF believes to always be the step ahead. According to Dion Chang, a trend analyst, "everything we know today will change tomorrow." By keeping an open mind and using technology to our advantage, we are extremely excited to launch our latest travel app in the New Year.

TWF has recently completed its electronic survey and we thank each and every person who took the time to complete this survey. We have heard what you have to say and in 2016 we shall be implementing many service enhancements. It's all the comments received that makes us humble and we want to express our sincere gratitude towards our clients and suppliers alike. We are blessed with a team of 750 members who are dedicated to offering the best service at all times.

Next year we are proud to be celebrating 20 years in the travel industry! At TWF we shall be celebrating it with a year full of stories and anecdotes never shared with our clients before. Therefore something wonderful to look forward to.

We at TWF would like to thank you for your continued and valuable support over the past year. It has been nothing less than a pleasure to serve you. We value your dependability and choosing to be part our world.

Take some time out this December to rest and enjoy some special moments with your families and loved ones. Should you be travelling, be safe and buckle up.

From everyone here at Travel with Flair we would like to wish you and your loved ones a very special Christmas and a blessed 2016!

Happy Travelling!

Yours in Travel  
Tibor Zsadanyi

# We Thank you for your participation in our December 2015 Customer Survey.

Herewith some of the wonderful comments we received.

"Travel planning 100% Flights 100% Car Hire 100% Hotel bookings 100% Keep up the good work Personally I cannot complain all my travel arrangements 100%."

— Hendrik Bender  
Transnet SOC Ltd

"The bookings in Hotels is remarkable even outside the borders of South Africa."

— Christian Aslett  
Broll Property Group

"TWF is professional on all their service, they always treating their customers with respect."

— Elsa van Eck  
Department of Trade and Industry

"When I am stuck or have missed a flight, I know they will rescue me...always! Not even once have they failed me. They are very good at finding solutions. Please, stay solution-driven. You are doing good!"

— Justice Matshili  
Department of Agriculture, Forestry and Fisheries

"Calling me on my cell phone and asking me that, is everything okay? loved that!"

— Josiah Nkosi  
Department of Agriculture, Forestry and Fisheries

"A quick response when an emergency comes e.g. missing a flight and making accommodation bookings."

— Ntombentsha Mbalo  
National Health Laboratory Services



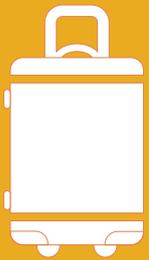
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# How To... Travel like a PRO!

## Travel APPS You Shouldn't Travel Without

Remember Apple's buzz-worthy phrase **"There's an app for that."** used in the first iPhone commercials? Well, now there's more like a dozen or more different apps for whatever that is. Truth be told, our busy travel lives would be a lot more chaotic without the arsenal of travel apps that help keep us organized. Herewith some of the best travel apps that will help you be the savvy travelers you are and that you shouldn't travel without.



**Triplt:** Triplt is a travel itinerary planner. You imports all your bookings right from your email to build a complete trip itinerary with everything from flights to dinner reservations to activities. It also includes a handy map, which opens up in Google Maps with the click to help navigate to your various destinations. There is also a paid Triplt Pro version that monitors flights for schedule changes, notifies you when check-in is available and lets you check-in right from the app, has real-time flight monitoring (it often knows which gate we've arrived at before you step off the plane) and tracks your various loyalty program points.

Triplt (free) and Triplt Pro (annual subscription) are available for iPhone/iPad, Android, BlackBerry and Windows Phone.



**Packing Pro:** You may wait until the very last second to actually pack, but once you have your itinerary pretty much set start making your packing list. This app, allows you to save your packing lists and use them as a template for a future list. It also comes in super handy for those times when lost luggage happens and the airline asks you for a list of items inside.

Packing Pro is R39.99 and is only available for iPhone/iPad.



**Google Maps:** Google Maps is a GPS in the palm of your hand. We including this apps for travel planning section because we about to share a handy trick. Look up the the directions between two points on your Google Maps and then go to the search bar again. Type in "OK Maps" (without the quotation marks) and you can save this map for offline use later when you might not have a data connection. Handy, right?

Google Maps is free and is available for iPhone/iPad and Android.



**XE Currency:** Most of us need to know how much money we're spending and doing math, even if you know the current currency exchange rate, is probably the last thing you want to be doing on your holiday. With internet the XE Currency app is updated in real time and the free version allows you track 10 different currencies at the same time.

XE Currency is free and is available for iPhone/iPad, Android, BlackBerry, and Windows Phone.



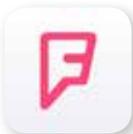
**Google Translate:** Google Translate lets you translate 58 languages and can be very helpful in a pinch. I've had an entire conversation with a Russian when trying to find out information about a festival when we were in Moscow as we communicated entirely using my Google Translate app.

Google Translate is free and is available on iPhone and Android.



**WhatsApp:** WhatsApp is a text messaging app that works on wifi and is free to text any of your contacts that have also downloaded WhatsApp. A feature we love is that you can ping a contact with your location and your friend can open that up in Google Maps..

WhatsApp is free and is available for iPhone, Android, BlackBerry, and Windows Phone.



**FourSquare:** FourSquare helps you locate restaurants, bars, and more based on your current location, when you have internet. Even better, travelers that have come before you have left their helpful tips to make your experience a better one. We love FourSquare for a couple of reasons: if a place has locked wifi, you can often find the password in the tips courtesy of a traveler that previously sleuthed it and a restaurants' best dishes to try (and sometimes dishes to avoid) have usually been also been left as tips. Some businesses even have exclusive FourSquare specials; just show the discount on your phone to redeem it.

FourSquare is free and is available for iPhone, Android, and Windows Phone.

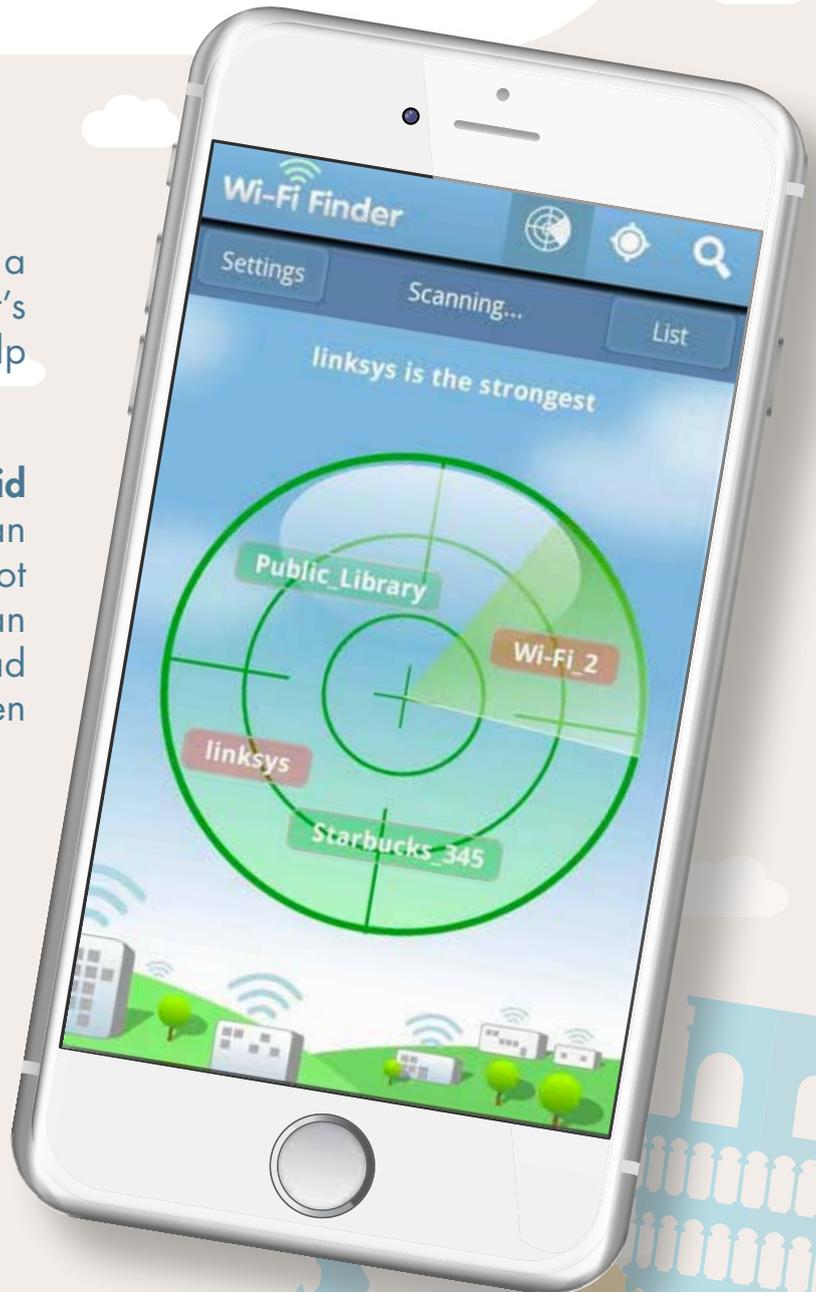


# Wi-Fi Finder

## Once you've arrived

Affordable data roaming remains a necessity for most of us, but where it's not accessible, **Wi-Fi finder** can help you out.

The app features over **500,000 paid and free Wi-Fi locations** in more than **140 countries**, so it can save you a lot of frustration and time. It even has an offline mode that lets you download maps so you won't get lost when you're out of coverage.





Well done to the **34**  
successful learnerships for GTA.

We look forward to welcome you in **2016**

# Gauteng Travel Academy TRAINING SCHEDULE - 2016



## DOMESTIC FARES & TICKETING

**COST: R3360.00**

### COURSE DESCRIPTION

Entry level course suitable for learners with no previous travel experience. Computer literacy is recommended.

### DURATION

6 days

(Monday – Thursday 09h00 – 16h00  
and Friday 09h00 – 15h00)

### VENUE

GTA – Waterkloof Heights, Pretoria

### DATES 2016

- ① 25 January – 01 February
- ② 07 March – 14 March
- ③ 09 May – 16 May
- ④ 25 July – 01 August
- ⑤ 05 September – 12 September
- ⑥ 07 November – 14 November

## FULL GALILEO COURSE

**COST: R5880.00**

### COURSE DESCRIPTION

Comprehensive training on all functionalities of the Galileo Reservations system suitable for learners who have completed the Domestic Fares & Ticketing course.

### DURATION

11 days

(Monday – Thursday 09h00 – 16h00  
and Friday 09h00 – 15h00)

### VENUE

GTA – Waterkloof Heights, Pretoria

### DATES 2016

- ① 08 February – 22 February
- ② 04 April – 18 April
- ③ 30 May – 13 June
- ④ 15 August – 29 August
- ⑤ 03 October – 17 October
- ⑥ 28 November – 12 December



For those of you serious about up-skilling yourselves or your staff contact GTA on (012) 460 3252 or visit our website: [www.travelacademy.co.za](http://www.travelacademy.co.za) for more information.

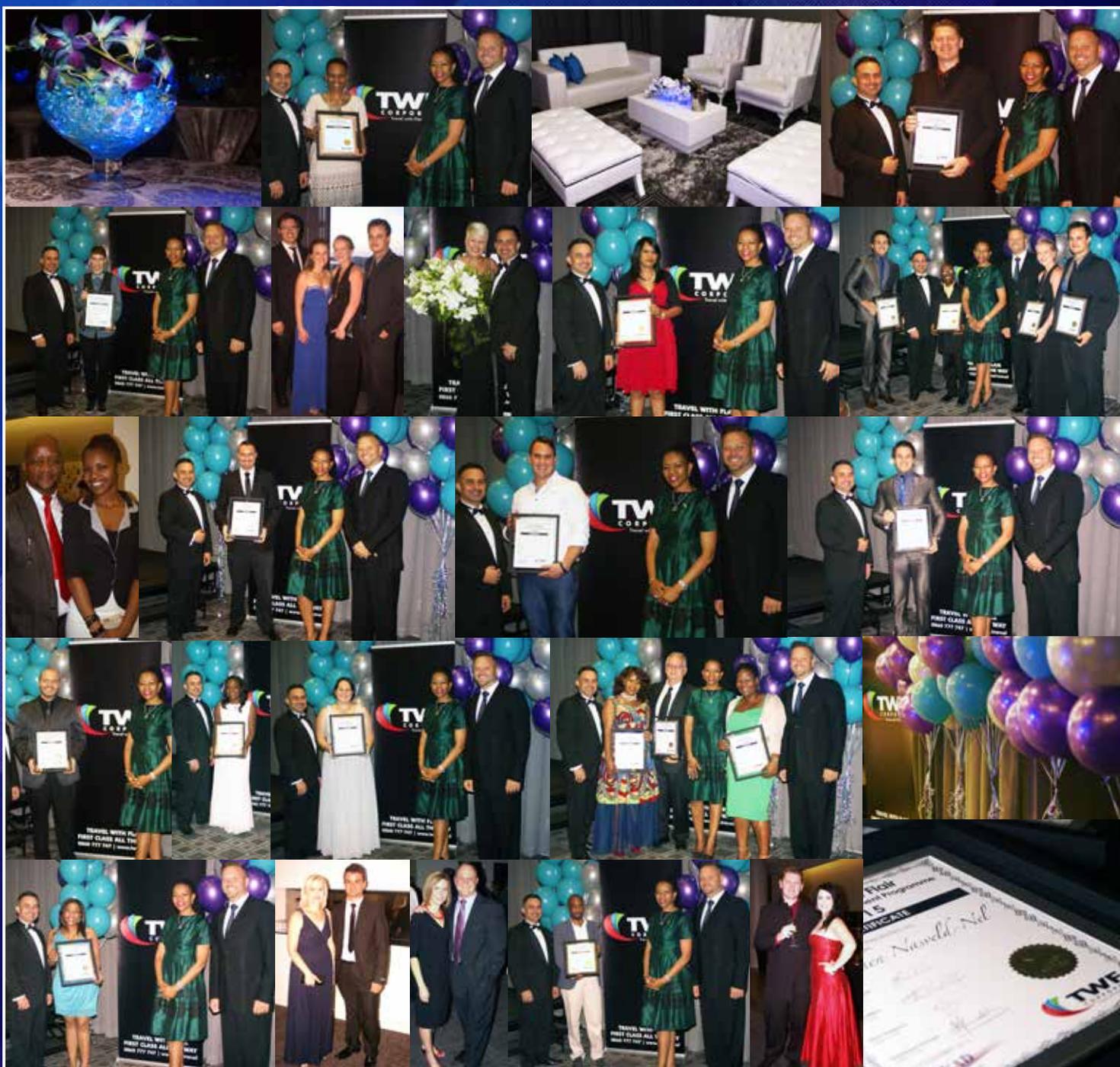
Waterkloof | Heights Centre | 103 Club Avenue  
Pretoria | 0181 | South Africa



# *Congratulations* to the 28 Leadership Development Programme and Transitional Leadership Programme *Graduates*



19 November 2015  
Protea Hotel Fire & Ice





# TWF ATHLETICS CLUB WARRIOR RACE

# 2015



# Table Tennis Challenge!

The Directors challenge TWF Staff | 20 November 2015



# TWF TAKING PART IN THE WOOLWORTHS TRUST • CHARITY TRIATHLON



- Dwayne – Swimming 800 m
- Stephen – Cycling 24 km Off-road
- Juanita – Running 10 km Off-road

# ALOHA! Day

27 NOV 2015





